



Bitterroot Disposal

Trash Cart Placement and Care

Customer Responsibilities

We're excited to have you as a customer! Thank you for choosing to lease a cart from us and allowing us to provide you with monthly garbage service. *Please read over the following simple guidelines to ensure your container is serviced.*

We provide a 95-gallon cart for **weekly** service. If your cart is being delivered, it will be placed in the required location & position for pick up. If you are picking up your cart, please note the placement of your neighbors' cart as guidance.

Your cart **will be** emptied if:

- It is placed out the night before your scheduled pick up day ****Including ALL Holidays****
- The handles of your cart are facing **away** from the truck/street
- There is at least 3 feet of space around your cart

Unfortunately, your cart **will not be** emptied if:

- It contains **ANY** of the following:
 - Hot or Cold Ashes
 - Hazardous Waste
 - Loose Trash
- **ALL WASTE MUST BE BAGGED****
- Trash is compacted into the cart
 - The handles of your cart face the truck/street
 - The cart is more than 2 feet from the pick-up location
 - Cart serial number doesn't match account address

Charges **will not** occur if:

- Our truck causes damage to your cart
- You cancel service and have the cart removed
- You tape temporary identification label to your cart

Additional Charges **will** occur if:

- Garbage exceeds the 90 gallon cart
Minimum of \$8.35
- A driver comes back to empty your cart because it wasn't out, the **charge is \$23.65**
- The cart is melted, painted or vandalized
Current Cost \$145.00
- Additional Cart Delivery **\$24.35**
- You move without terminating the service

Billing:

- You will receive a quarterly bill every January, April, July & October.
- Your payment is **due in full on, or prior** to January 25th, April 25th, July 25th, & October 25th
- A late payment will result in a 1.5% finance charge applied each month your payment is late.
- You must notify us if your cart is not out, missed, or blocked.
- You must notify us if you no longer need the service.
- Your bill is past due

Vacation Status or Temporarily Suspended:

- Must be scheduled in Advance
- Offered per calendar month, not calendar weeks

**Cart must be placed at the pick-up site _____ night,
to be emptied on _____ morning.**

****Please remove your cart from its pick up location after service on your garbage collection day****

Carts should not remain left out full time.

Routes can run very early in the morning, so if your cart is not out to be emptied the night before, your driver will NOT come back without incurring additional charges.

We operate on ALL holidays, so if your service day falls on a holiday, please ensure your cart is out the night before, as our routes begin at midnight for holiday service.

**** If your container is missed on pick up day, please call our office immediately.****

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Customer Resources

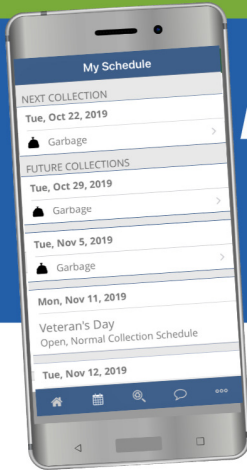
To sign up for paperless billing or automatic payments before you receive your 1st statement please visit:

www.BitterrootDisposal.com

Account #: _____

One Time Access Key: _____
(in place of the invoice #)

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Bitterroot Disposal
MOBILE APP



With our new
Bitterroot Disposal
Mobile App you can:

- Sign-up for waste collection Reminders
- Receive Service Alerts for collection delays
- Search how to properly dispose of materials



NO SMARTPHONE - NO WORRIES!
Get your personalized collection schedule and more online at
www.bitterrootdisposal.com

*We strive to provide safe, friendly, reliable waste removal services.
If you're pleased with your experience, please consider taking the time to:*



Just scan this code with your smartphone camera or QR code reader to go directly to Google Reviews.



*Thank you from our whole team. We appreciate your business.
Should you have questions, please call us at (406) 363-3630*